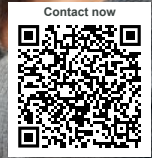




Chatbots and virtual assistants

Alisy drives the digital transformation of organizations by designing, developing and integrating chatbots into different access interfaces to improve the customer experience and process efficiency.



Characteristics

Collaboration with human agents

Human assistance to resolve unscheduled requests and the ability to analyze the conversation between the agent and the user, learn from it and apply it to similar situations in the future.

Availability

Manage a virtually unlimited number of simultaneous conversations 24 hours a day, 365 days a year.

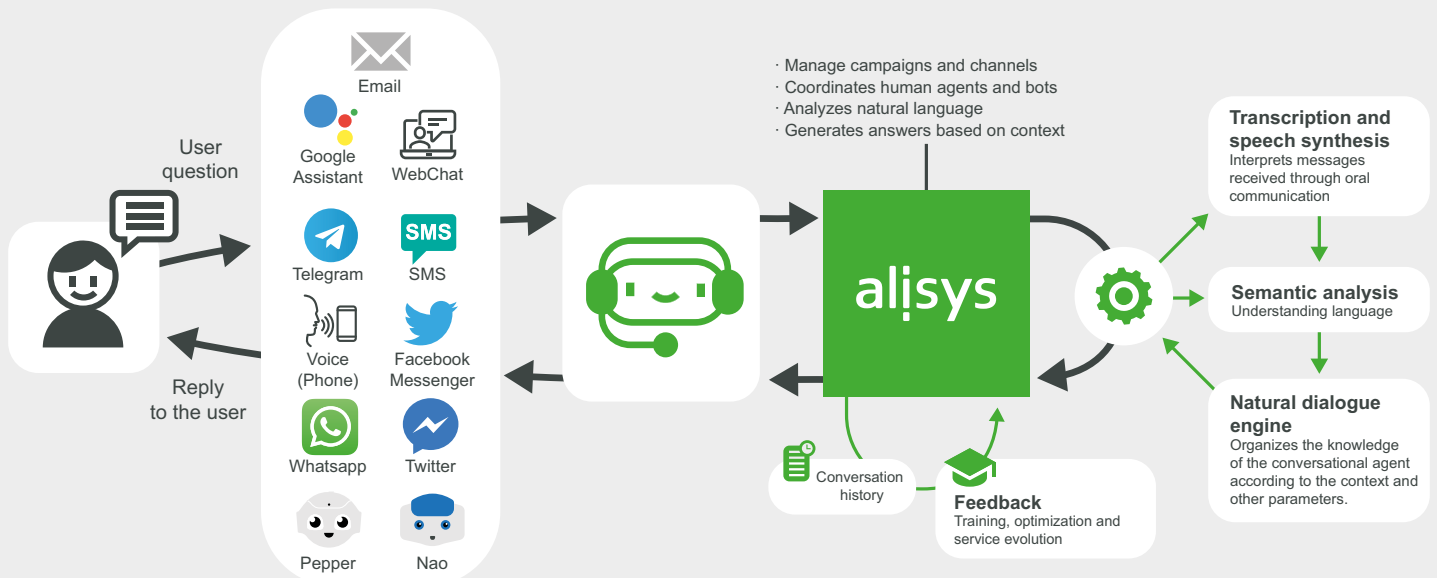
Cost savings

Increased efficiency, cost reduction and optimization of user request management time.

Analysis of conversations

Monitoring and analysis of conversations to improve service quality and obtain valuable insights.

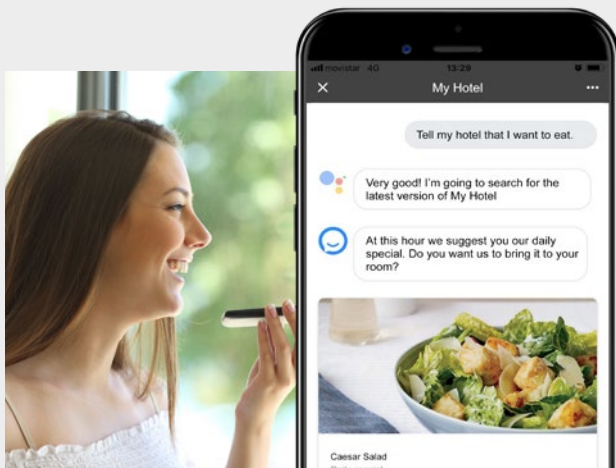
Chatbots and virtual assistants Alisy



Use cases

Conversational bot for energy company incident management

A prototype of a conversational bot equipped with artificial intelligence to manage the service and diagnosis of energy supply incidences via social media and instant messaging applications.

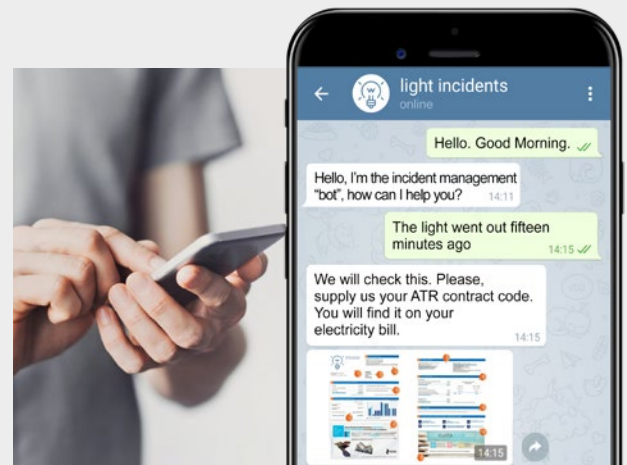


Application for Google Assistant: Mi hotel

The first ever virtual assistant prototype in Spanish for the hospitality industry with built-in Google Assistant.

Guests can manage home automation, book services and make requests to reception and/or room service.

Based on natural language processing and Alisys' artificial intelligence platform.



Other use cases

Chatbot collections and recoveries

Automation of the collection management processes by sending reminders and personalized messages.

24x7 service chatbot

Availability of customer service 24 hours a day, 7 days a week.

Frequently Asked Questions (FAQ) Chatbot

Streamlines the process of answering frequently asked questions by transforming them into a conversation with the customer.

Chatbot for lead management

Improve sales ratios by capturing quality leads in real time and providing valuable insights on the user to design marketing campaigns.

Outstanding features



Multimedia support



Alisys Cloud Hosting



Dialogue design



Monthly training



Integration with third-party platforms



Compatible with customer support solutions



Own platform



Expert advice

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